



Notice Informing Individuals about Nondiscrimination and Accessibility Requirements Discrimination is Against the Law

Good Shepherd Medical Center complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex.

Good Shepherd Medical Center:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats (large print, audio, accessible electronic formats)
- Provides free language services to people whose primary language is not English, such as:
 - Qualified interpreters
 - Information written in other languages

If you need these services, contact Phillip Boaz.

If you believe that Good Shepherd Medical Center has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

Phillip Boaz, RN, MSN
Good Shepherd Medical Center
700 E. Marshall Ave.
Longview, TX 75601
(903) 315-1298 – phone
(903) 315-2364 – fax
pboaz@gsmc.org

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, Phillip Boaz is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Ave, SW
Room 509F, HHH Building
Washington, D.C. 20201
1-800-368-1019, 100-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.